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— Marie Fiore, Project Manager of Stony Brook University Medical Center

Stony Brook University Medical Center

Stony Brook, New York

Robust Budget Tracking & Document Management

Stony Brook Medical Center is a hub for healthcare, research, education and community services. This organization comprises of Medical Centers, Institutes, and a University with specialized medical disciplines as well as the Health Sciences Library among others. Stony Brook University Medical Center is Long Island's only university-based medical center and has a rich heritage of research and community health development.

The Challenge: Disorganized Documents, Chaotic Schedules and Budgets

Stony Brook University Medical Center has multiple on-going construction projects at any given time – from modernizing an entire hospital wing or renovating the



Aerial view of Stony Brook University Medical

university library, to much smaller scale projects, such as installing a children's playground area in the Health Science Center. Creating and maintaining a centralized database for all their construction projects was

proving to be time-consuming and laborious. With projects being implemented continuously, their predicament was managing an outdated preventative maintenance system and out-of-control labor costs. In essence, they wanted a project management solution that

Industry:

Healthcare Facility

Challenges:

Difficulty collaborating with several parties

Tracking issues

Time consuming communication processes

Outdated preventative maintenance system

Out-of-control labor costs

“We have been using Projectmates for three or four years now and we use almost everything the software has to offer.”

– Marie Fiore, Project Manager of Stony Brook University Medical Center

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could handle all of their documents, change orders, RFIs and Scheduling issues – a one-stop shop for all of their construction project-related documents.

The Solution: Centralized Document Management and Unified Budget Tracking

With their familiarity in creating customizable solutions geared toward the healthcare construction industry, Projectmates was already one step ahead in presenting an ideal solution. Projectmates facilitated the creation of a central repository that allowed Stony Brook to keep all their construction records in one single place.

Marie Fiore at Stony Brook University Medical Center says that was a major advantage in using Projectmates. “With Projectmates, all of our information is in one place including responses to RFIs,

scheduling, meeting minutes and the job progress pictures. When we made our decision on what construction project management software to purchase, we compared the software that was on the market, and Projectmates was chosen over the others. We chose Projectmates because it is easier to use than the other products, and also the archiving feature gave us piece of mind that we wouldn’t have with the competition.”

Next, Projectmates created a module that allowed construction workers to enter time and project managers to track labor costs while updating the project budgets accordingly. This made the entire process of

Solutions:

Creation of a central document repository

System to track labor costs

Better tools for budget oversight

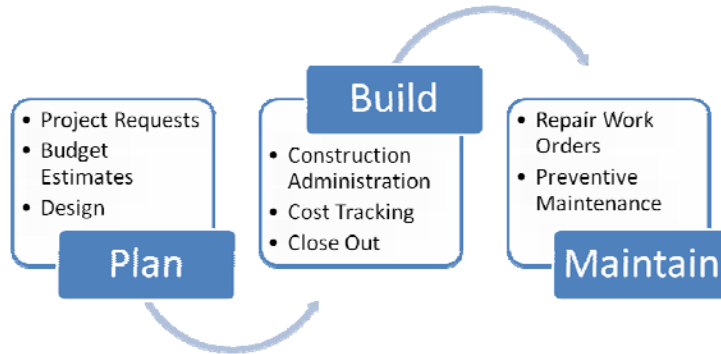
Maintenance Schedule updated automatically



Artist's rendering of Stony Brook University Medical Center

“We liked that if something were to happen to Systemates, we would still have all of our stuff. With the competition, we were concerned that if something happened to the company, where would our information go?”

— Marie Fiore, Project Manager of Stony Brook University Medical Center



computing and controlling labor costs much easier while providing budget oversight at the same time.

The Preventative Maintenance module provided an optimal solution for their preventative maintenance issue. Managing recurring preventative maintenance was a headache that Stony Brook could do without. Using Projectmates, Stony Brook was able to schedule preventative maintenance work, such as repairs and routine maintenance on a recurring basis, without much hassle. Projectmates not only schedules these automatically, but also sends reminders to the appropriate maintenance parties when the service is due. Once the

scheduled maintenance work is performed, employees are able to update details of the service so Stony Brook is able to track when the service was performed and if it was performed on time.

Now that Stony Brook uses Projectmates, all phases of projects are uniform and centralized. Project managers and other key players can access project requests, design and construction documentation, and project costs including labor, all in one place. Repair requests and automated preventative maintenance work orders have allowed maintenance and construction teams to collaborate on the same level plane. ◀

With their maintenance schedule updated automatically and their construction and labor cost tracking in order, construction management is no longer a complicated task consuming the busy work hours of project executives at Stony Brook.

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